












1. Were you aware that you could book Doctors appointments On-Line?

		Response Percent	Response Count
Yes		70.8%	17
No		4.2%	1
answered question			24
skipped question			0





2. How Likely would it be that you would use this service?

		Response Percent	Response Count
Very Likely		50.0%	8
Somewhat Likely		18.8%	3
Neither Likely or Unlikely		12.5%	2
Somewhat Unlikely		6.3%	1
Very Unlikely		12.5%	2
answered question			16
skipped question			8


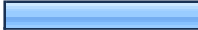

3. What type of appointments would you like to be able to book On-Line?

		Response Percent	Response Count
Doctors		100.0%	13
Nurses		84.6%	11
Blood taking		61.5%	8
Baby Imms		7.7%	1
Midwives		0.0%	0
Other (please specify)			1
answered question			13
skipped question			11

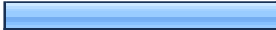




4. How far in advance would you like to book? Up to...

		Response Percent	Response Count
48 Hours		25.0%	4
7 Days		25.0%	4
14 Days		25.0%	4
30 Days		25.0%	4
answered question			16
skipped question			8

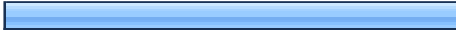


5. Were you aware that you could order repeat prescriptions On-Line?

		Response Percent	Response Count
Yes		56.3%	9
No		31.3%	5
Dont know		12.5%	2
answered question			16
skipped question			8

6. How Likely would it be that you would use this service?

		Response Percent	Response Count
Very Likely		43.8%	7
Somewhat Likely		18.8%	3
Neither Likely or Unlikely		12.5%	2
Somewhat Unlikely		6.3%	1
Very Unlikely		18.8%	3
answered question			16
skipped question			8

7. Would you like to see text message appointment reminders introduced?

		Response Percent	Response Count
Yes		73.3%	11
No		20.0%	3
Unsure		6.7%	1
answered question			15
skipped question			9

8. As a patient, would you prefer to choose where you were sent for further treatment?

		Response Percent	Response Count
Yes - definately		60.0%	9
Not sure		40.0%	6
No - I would prefer the Doctor to Choose		0.0%	0
answered question			15
skipped question			9

9. What other services would you like to have access to On-Line?

	Response Count
	15
answered question	15
skipped question	9

Page 1, Q1. Were you aware that you could book Doctors appointments On-Line?

Page 1, Q3. What type of appointments would you like to be able to book On-Line?

1 i like to talk to reception

Jul 21, 2013 10:45 AM

Page 3, Q9. What other services would you like to have access to On-Line?

1	-	Nov 27, 2013 7:55 PM
2	Pharmacy	Nov 3, 2013 10:14 PM
3	None	Oct 15, 2013 12:41 PM
4	As above - GP and nurse appointments. I would like to be able to book appointments with ALL GP's not just the partners(?)	Oct 8, 2013 6:47 PM
5	none that i can think of	Sep 12, 2013 4:14 PM
6	Questions and answers - Sometimes you do not need an appt just to clarify something and it is not always possible to telephone the surgery	Aug 19, 2013 12:56 PM
7	Don't know whats available so cannot answer question	Jul 21, 2013 10:48 AM
8	hospital appointments	Jul 18, 2013 11:01 AM
9	None	Jul 18, 2013 10:12 AM
10	1) I much prefer email to having to get through by phone. 2) Use email where possible for repeat appointments etc (saves paper & postage!) 3) A FAQ online - particularly which service to use in which circumstances	Jul 17, 2013 12:57 PM
11	Haven't tried prescriptions on line - this has been a v useful reminder! Nurse appts would be great and more GP appts to choose from. Would be great to track referrals from GP to x ray, MRI, other agencies	Jul 17, 2013 11:51 AM
12	none	Jul 17, 2013 10:16 AM
13	Being able to book a blood test	Jul 17, 2013 10:10 AM
14	I have signed up for online services but the password I was given failed to work and so I was not actually able to use it. If it worked, I would use this service all the time and it would be especially helpful for repeat prescriptions.	Jul 17, 2013 9:55 AM
15	Not really sure	Jul 17, 2013 9:54 AM